

# The Manor Practice Newsletter – July 2021

[www.manorpracticeashfurlong.co.uk](http://www.manorpracticeashfurlong.co.uk)

## Patient Participation Group (PPG)

[participationgroup2@nhs.net](mailto:participationgroup2@nhs.net)

### Coronavirus (COVID-19)

Get the latest NHS information and advice about coronavirus (COVID-19).

#### [Get a test to check if you have coronavirus](#)

- [Check if you or your child has symptoms](#)  
Find out about the main symptoms of coronavirus and what to do if you have them.
- [Testing and tracing](#)  
Get a test to check if you have coronavirus, understand your test result and find out what to do if you're contacted by NHS Test and Trace.
- [Self-isolation and treatment if you have symptom](#)  
Advice about staying at home (self-isolation) and treatment for you and anyone you live with.
- [People at higher risk](#)  
Advice for people at higher risk from coronavirus, including older people, people with health conditions and pregnant women.
- [Social distancing advice and changes to everyday life](#)  
Advice about avoiding close contact with other people (social distancing), looking after your wellbeing and using the NHS and other services.
- [Links to more information about coronavirus](#)  
Links to government advice, information for health professionals and advice for other parts of the UK.

For government advice on staying safe outside your home go to [gov.uk/staying-safe-outside-your-home](https://www.gov.uk/staying-safe-outside-your-home)

For further information go to [nhs.uk/coronavirus](https://www.nhs.uk/coronavirus) or [gov.uk/coronavirus](https://www.gov.uk/coronavirus).

### Covid vaccination Programme Update:

The covid vaccinations are going extremely well as the result below will confirm.

The number of patients who have received their covid vaccines during **phases 1 and 2** are::

#### **80 years and above**

Total number of patients – 903

Total number given – 881

Total percentage – 97.5%

#### **75 – 79 years**

Total number of patients – 673

Total number given – 660

Total percentage – 98%

#### **70 – 74 years**

Total number of patients – 838

Total number given – 807

Total percentage – 96.3%

#### **65 – 69 years**

Total number of patients – 795

Total number given – 753

Total percentage – 94.7%

#### **16 – 64 years with underlying conditions -**

Total number of patients - 1993

Total number given - 1802

Total percentage – 90.4%

#### **60 – 64 years**

Total number of patients - 1005

Total number given – 937

Total percentage – 93.2%

#### **55-59 years**

Total number of patients – 1167

Total number given - 1068

Total percentage – 91.5%

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### 50 – 54 years

Total number of patients – 1234

Total number given – 1137

Total percentage – 92.1%

### 40 – 49 years

Total number of patients – 2406

Total number given – 2097

Total percentage – 87.1%

### 30 – 39 years

Total number of patients – 2397

Total number given – 1877

Total percentage – 78.3%

### 18 – 29 years

Total number of patients – 2060

Total number given – 1416

Total percentage – 68.7%

### Housebound

Total number of patients 167

Total number given – 159

Total percentage – 95.2%

### Care home patients

Total number – 62

Total number given – 60

Total percentage – 96.7%

### Phase 3 – covid booster vaccines

It has been agreed with the practices within our primary care network to work in collaboration with the same network we worked with to deliver phases 1 and 2.

These vaccines will again be delivered at Sutton Town Hall and will be given at the same time as the flu vaccination

Invitations will be sent out shortly to all eligible patients

with patient communications via the practice facebook page, on the practice website and via text, telephone calls and letters

### Flu Vaccination programme update:

This years flu campaign will be held at Sutton Town Hall and patients **will be given the flu vaccination at the same time as the covid booster** (please see phase 3 covid update above for more information)

### Patient Participation Group update:

Due to the current covid pandemic and the guidance issued by the government, NHSE and the local CCG, the PPG face to face meetings have been suspended. It has been agreed that the practice will update both the PPG and patients via this newsletter until normal meeting arrangements can be resumed

We have recently lost one of the long-standing members of the group due to them moving house which is outside the practice boundary and as such, they are not able to continue to be a patient of the practice. The practice and patients thank them for their contribution to the group over many years and for their support to ensure the practice continues to provide exceptional medical services

The group continues to encourage new members; please ask at reception for further information

### Practice update:

I write to inform you of my decision to resign from my position as practice manager. I have enjoyed my time working at the practice but have decided to take a practice management role in a surgery in Leamington which is closer to my home. I thank the members of

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the PPG for making me feel most welcome and for the support you have shown me. My replacement is currently being recruited with a possible start date of Oct/Nov 21

Dr Sugandha Kataria also leaves the practice in October 21 for personal reasons

David Morgan – phlebotomist leaves August to pursue his nurse training

The practice would like to introduce the following new staff members to the practice:

Beverly Mycock – Receptionist

Sarah Arnold – Receptionist

Sue Tayler - Receptionist

Aatifa Jamil will be leaving us on/ around 15.08.2021

ST2 Priya Mehra- joining 04.08.2021- 01.02.2022 F/T

### Repeat medication

During the initial covid outbreak, the practice allowed patients to call in to the practice to order their medication however this option has now ceased for the following reasons

- Phones lines becoming exceptionally busy and patients wanting appointments or medical advice were unable to get through
- Elimination of prescribing errors

Patients are advised

- To request their medication via automatic prescribing with the practice,
- Arrange with their local chemist to set up an Electronic Prescription Service (EPS)
- Drop a written repeat request in to the surgery prescription box which can be found in the surgery entrance

### GP appointments

The practice continues to offer additional appointments

via LIVI which can be accessed via downloading the LIVI app at <https://www.livi.co.uk> Appointments are available 7 days a week between 08:00 and 20:00

### Face to face appointments – GP's

Appointments are being carried out via the triage system or via video consultations

The practice is very much open and has never at any point closed during this current pandemic. We are working within NHS guidance, working in different ways and where clinically necessary, patients are seen face to face within the Ashfurlong site and when it is felt a clinical examination is required, which would alter a patients management

### Face to face appointments – Nurses

The practice continues to see patients at our James Preston site for treatment room procedures such as blood tests, cytology, dressings.

### Home visits

Home visits are available if after a thorough triage and in the opinion of the clinician, a home visit is clinically necessary and would alter clinical management.

A significant number of home visits in pre covid times would require a referral to hospital. Currently some home visit requests are triaged remotely via a video consultation. Attendance, via a referral from a clinician to the red site for all suspected covid related illnesses continues

### Practice reception opening times

Monday 08:00 – 18:30

Tuesday 08:00 – 18:30

Wednesday 08:00 – 18:30

Thursday 08:00 – 18:30

Friday 08:00-18:30

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