

GMS Contractual Requirement and Statement of Intent

Offering and promoting Patient Online services by March 2016

Practice contact details

Surgery Name: The Manor Practice

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Current online patient services

GP System Supplier - EMIS

GP System Version – WEB

GMS / PMS 2015-16 Contractual Requirement for Patient online Services

This practice currently offers the facility for patients;

- To book, view, amend, cancel and print appointments online
- To order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances
- To view online, export or print summary information from their record, relating to medications, allergies, adverse reactions, immunisations and any other items agreed between the practice and individual patient

We will publicise and promote our online services to our practice's patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by 30.11.15

This practice plans by the 31 of March 2016, online patient records should also include coded information on illnesses and test results. This is part of the GMS/PMS regulations for 2015/16 and computer systems are currently being adapted to support this.

	Planned activity	Date
1	Write up practice policies and ensure staff are made aware of these Train relevant staff for patient records access, e.g. receptionists Review any nationally provided support material from RCGP/NHS England	January 2016

2	Agree an initial small group of patients to access coded information from their records	January 2016
3	Prepare promotion and information activities for patients	January 2016
4	Publicise online services to patients through posters, website and PPG Commence access to detailed coded information in patients own records for patients who request it	January 2016 onwards

Signed.....Carol Cotterill.....

TitlePractice Manager.....