GMS Contractual Requirement and Statement of Intent
Offering and promoting Patient Online services by March 2016

Practice contact details
Surgery Name: The Manor Practice
Address: James Preston Health Centre, 61 Holland Road, Sutton Coldfield B72 1RL
Telephone: 0121 354 2032
Ashfurling Medical Centre, 233 Tamworth Road, Sutton Coldfield B75 6DX
Telephone: 0121 323 2121
Website: www.manorpracticejamespreston.co.uk
www.manorpracticeashfurlong.co.uk

Current online patient services
GP System Supplier - EMIS
GP System Version – WEB

GMS / PMS 2015-16 Contractual Requirement for Patient online Services

This practice currently offers the facility for patients;

- To book, view, amend, cancel and print appointments online
- To order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances
- To view online, export or print summary information from their record, relating to medications, allergies, adverse reactions, immunisations and any other items agreed between the practice and individual patient

We will publicise and promote our online services to our practice’s patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by 30.11.15

This practice plans by the 31 of March 2016, online patient records should also include coded information on illnesses and test results. This is part of the GMS/PMS regulations for 2015/16 and computer systems are currently being adapted to support this.

<table>
<thead>
<tr>
<th>Planned activity</th>
<th>Date</th>
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<tbody>
<tr>
<td>1 Write up practice policies and ensure staff are made aware of these</td>
<td>January 2016</td>
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<tr>
<td>Train relevant staff for patient records access, e.g. receptionists</td>
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<td>Review any nationally provided support material from RCGP/NHS England</td>
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<td>Agree an initial small group of patients to access coded information from their records</td>
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<td>3</td>
<td>Prepare promotion and information activities for patients</td>
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| 4 | Publicise online services to patients through posters, website and PPG  
Commence access to detailed coded information in patients own records for patients who request it | January 2016 onwards |

Signed........Carol Cotterill..............................

Title ........Practice Manager..............................